PATIENT'S PRIVACY POLICY

Effective Date: June 6 2025

iCare Global Service, PLLC ("Company," "we," "our," or "us") respects your privacy and is committed to protecting it through this Privacy Policy. This policy outlines how we collect, use, disclose, and safeguard your information when you visit our website: iCareGlobalService.net (the "Website") and use our associated services (collectively, the "Services").

1. Information We Collect

We may collect the following categories of information from you:

1.1 Personal Information You Provide

- Name, email address, phone number
- Payment and billing information (collected through third-party services)
- Any other information you provide directly to us via forms, chats, or communications

1.2 Automatically Collected Information

- IP address
- Browser type and version
- Operating system
- Access times and pages viewed
- Usage details through cookies, log files, and similar technologies

2. How We Use Your Information

We use your information for purposes such as:

- Providing and managing access to the Services
- Processing transactions
- Personalizing user experience
- Sending administrative or promotional communications
- Complying with legal obligations
- Protecting the rights and safety of our users and Company

3. Sharing Your Information

We do not sell or rent your personal information. We may share your information in the following cases:

- With trusted third-party service providers (e.g., payment processors, hosting providers)
- As required by law or to protect our legal rights
- In connection with a merger, sale, or asset transfer

4. Your Choices

You may choose to:

- Opt out of promotional emails by following the unsubscribe instructions
- Disable cookies in your browser settings
- Access, update, or delete your personal information by contacting us directly

5. Cookies and Tracking Technologies

We and our third-party partners may use cookies and similar tracking technologies to collect usage data and improve functionality. You may manage your preferences in your browser.

6. Data Retention

We retain your personal data only as long as necessary to:

- Fulfill the purposes outlined in this policy
- Comply with legal obligations
- Enforce our agreements

7. Data Security

We use administrative, technical, and physical safeguards to protect your data. However, no online transmission or storage system is completely secure. Use the Services at your own risk.

8. Children's Privacy

The Services are not intended for users under the age of 18. We do not knowingly collect personal information from children. If we learn we have collected such data, we will delete it promptly.

9. International Users

Our Services are intended for users in the United States. If you access the Services from outside the U.S., you do so at your own risk and are responsible for compliance with local laws.

10. Third-Party Links and Services

The Website may include links to third-party websites or services. We are not responsible for the privacy practices of such external sites. Please review their policies independently.

11. Your Rights Under Applicable Laws

Depending on your jurisdiction, you may have rights under privacy laws such as:

- Accessing your personal data
- Requesting correction or deletion
- Objecting to or restricting processing
- Data portability

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To exercise these rights, contact us using the details below.

12. Updates to This Privacy Policy

We may update this Privacy Policy periodically. When we do, we will revise the "Effective Date" at the top. Continued use of the Services after changes constitutes your acceptance of the updated policy.

13. Contact Information

For any questions or concerns about this Privacy Policy or our data practices, please contact:

iCare Global Service, PLLC 945 West Andrews Ave Suite F Henderson, NC 27536

Email: dr.kearney-aprn@icareglobalservice.net

Phone: 252-598-0052